The County of Yuba

TO: Board of Supervisors

FROM: Matt Ricardy, Chief Probation Officer

SUBJECT: Probation: Approve Master Services Agreement between Probation and CognisenseAI, LLC to provide software-as-a-service Artificial Intelligence tools and services and authorize Chairman to execute.

DATE: January 13, 2026

NUMBER: 635/2025

Recommendation

Approve Master Services Agreement with CognisenseAI, LLC, to provide Artificial Intelligence, (AI), tools and services through software-as-a-service and authorize Chairman to execute.

Background

CognisenseAI, LLC, doing business as Cognisen, provides cutting-edge generative AI tools and services exclusively to community supervision agencies. These tools integrate with various data sources and ingest data from documents to provide the appropriate contextual data to perform numerous generative AI tasks.

The initial product is a tool called DocAssist, which is designed to help users create documents by providing context sensitive, uniquely authored draft content that significantly reduces the overall document generation time, while also improving quality and ensuring department standards are maintained.

Discussion

The use of AI will improve efficiency and accuracy in the generation of work products. Over the long term, this service will allow Probation Officers to spend more time working directly with clients in the community, rather than performing desk-based administrative tasks. The system relies solely on

information already established through existing reports. Cognisen works with CJIS data and employs advanced encryption methods to protect sensitive information. Cognisen utilizes its internal AI model, PEARL, which ensures that all data remains exclusive to our department's operations, preserving data integrity and confidentiality. All reports generated with AI assistance will be reviewed by both the probation officer and a supervisor to ensure accuracy.

Committee Action

None

Fiscal Impact

General Fund	None
Non General Fund	$112,500
Source of Funds	Criminal Justice and AB109 Funds

Attachments

635-2025 CognisenceAI LLC Master Services Agreement