

The County of Yuba

Health and Human Services Department



TO: Board of Supervisors

FROM: Jennifer Vasquez, Director
Jamie Bartolome, Deputy Director
Health and Human Services Department

SUBJECT: Approve sole source to purchase 104 Current software license subscriptions.

DATE: September 26, 2023

NUMBER: 344/2023

RECOMMENDATION: It is recommended the Board of Supervisors approve the sole source justification for purchase of Current™ license subscription renewal and technical support.

BACKGROUND: In 2019, the Health and Human Services Department (HHSD) contracted with the Change and Innovation Agency (CIA) on a business process redesign contract which included a subscription for the copyrighted software, Current™.

DISCUSSION: HHS has been utilizing the proprietary Current™ software to automate the prioritization of work to support same day services for customers applying for public assistance, completing renewals and reporting changes. As a result, HHS has been able to process determinations faster and decrease the average application processing time from 23 days to 6 days. Additionally, resolving the customer needs at initial contact has reduced the average number of telephone calls received from 4,000 to 2,500.

HHS recommends continuing to purchase subscriptions for Current™ software licenses at the following rate:

Total County Purchase	FY 23/24	Cost
Software Subscriptions \$840/year x 104 Licenses	\$87,360.00	\$87,360.00
Technical Support (As Needed)	\$199.00/hour	Up to \$40,000.00
Total Charges		\$127,360.00

FISCAL IMPACT:

Budget: Included in the 2023-24 Budget Appropriation

Total Projected Cost: \$127,360.00

Source of Funds: Federal and State Funding (Non-General Fund)

- Medi-Cal, CalFresh and CalWORKs Program Allocations

Attachments